D3.2 Smart Borders Scenarios - Summary

This deliverable presents a set of narrative scenarios illustrating the future of border guard’s work and border control situations with implemented Entry/Exit System (EES) as envisaged by the most recent April 2016 proposals\(^1\). Scenarios have been built to take considerations of the Entry/Exit System (EES) initiative and the other new proposals in their human factors, technological, societal, organisational and RRI context. The scenarios describe situations where the proposed regulations pertaining to the EES and SBC amendment concerning the stronger and smarter and more efficient borders have been recently implemented in the EU.

In line with the objectives of the BODEGA project, the scenarios focus on the self-service systems and automated border control procedures and the changes to processes and human factors that the new technology will introduce to border guard processes and activities. The proposed changes are discussed in detail in the deliverable and also taken into account in the individual scenarios.

The general purpose of the scenarios is to illustrate the future functioning of Entry/Exit System (EES) at four types of crossing points: air, sea, and land: road and rail. The scenarios will be used to interact with the other work packages and with the end-users, in particular during the workshops foreseen within WP7, where discussions about future perspectives, procedures and human factor issues will be conducted. In particular, the ways in which the implementation of the EES will affect border guards’ daily work will be thoroughly studied.

The scenarios describe situations taking place at different imaginary nations in the EU. The scenarios are arranged by border type to normal border control scenarios, future technology scenarios, exception situations and national facilitation program scenarios, including scenarios with registered TCN travellers.

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