

7 and 8 December 2017

BODEGA - Workshop on Future Border Control - Toward Smart Human / Machine Task Allocation - Communiqué

On 7 & 8 December 2017, CEIS organised a workshop entitled “Future Border Control - Towards Smart Human / Machine Task Allocation” within the [DGA Lab](#) premises in Paris. This event was held in the framework of the European H2020 Security project [BODEGA](#).

15 European Border Management practitioners from national authorities and experts of 9 different Member States attended this event. Europol, The European Passenger Federation and the [Eurosint Forum](#) were represented.

During this event, VTT started the day by summarizing the key objectives of the BODEGA project. CEIS then presented a matrix, describing the respective strengths and weaknesses of humans and machines in the completion of Border Management tasks.

Also, representatives from the Danish National Police demonstrated an App that they are using to facilitate their daily work, thus providing an example of a successful Digital Transformation process applied in a Law Enforcement context. Several partners of the BODEGA consortium, namely Imprimerie Nationale, Thales and the Austrian Institute of Technology (AIT) demonstrated other solutions designed to assist Border Management professionals in the completion of their tasks.

The fruitful debates held during this workshop allowed members of the consortium and participants to get insights on the ways in which to strike the right balance in the human / machine task allocations for optimal Border Management performance.

This event was held in the framework of the European H2020 Security project [BODEGA](#) - “BorDErGuArd – Proactive Enhancement of Human Performance in Border Control”. The objective of BODEGA is to assess the impact of the current European legislative procedure and technological developments on the work of border control practitioners. The outcomes of the project aim at taking into account human factor aspects in relation to border control and thus improving the efficiency of the process without creating negative side effects for border control agents and managers, and for travellers.

